

# RRH VISITOR GUIDELINES

## (ENGLISH)

**Starting June 21, 2021** visiting hours for routine visiting will be **from 8am to 6pm daily**.

All visitors will be required to pass the screening process. No one will be allowed in the facility who does not pass. All visitors/support persons must wear mask at all times, maintain social distancing. Are allowed to leave and come back. Must pass screening each time entering the facility.

RRH encourages frequent telephone calls and video chats for the patients and families to stay connected during these difficult times.

### **Routine visiting is limited to the following:**

Visiting for patients on Mountain View and ICU only. As long as the patient is able to have visitors – up to 2 visitors from the same household will be allowed in at the same time. Each visitor will be required to sign in and sign out and wear a visitor badge.

- Patients who are admitted due to COVID visitors are not allowed unless one of the exceptions applies.

The following exceptions are in place:

- Pediatric patients are allowed to have up to 2 support persons with them at all times.
- Labor and Delivery patients are allowed to have up to 2 support persons with them at all times.
- Patients with physical, intellectual, and/or developmental disabilities, and/or cognitive impairments are allowed to have up to 2 support persons with them at all times
- Surgery patients are allowed to have up to 2 visitors with them during pre-op and post-op periods (if social distancing can be accomplished).

### **End of Life**

Patients who are nearing end of life are allowed to have additional visitors. This will be arranged through nursing/nursing supervisor.

- COVID positive patients – Family will be required to wear personal protective equipment (PPE). This includes gown, gloves, eye protection and procedure mask. Nursing staff will assist in donning and doffing of PPE. Must stay in room.

RRH is following the California Department of Public Health (CDPH) most current guidelines for visitors. AFL 20-38.7 published 6/16/2021.



*Updated 6/21/21*