

RRH VISITOR GUIDELINES (ENGLISH)

Visitor Limitations

To protect our patients, staff and community during this Coronavirus pandemic the following restrictions are in place.

All visitors will be required to pass the screening process. No one will be allowed in the facility who does not pass. All visitors/support persons must wear mask at all times, maintain social distancing. Are allowed to leave and come back. Must pass screening each time entering the facility.

RRH encourages frequent telephone calls and video chats for the patients and families to stay connected during these difficult times.

Routine visiting is limited to the following:

Visiting for patients on Mountain View and ICU only. As long as the patient is able to have visitors – 1 person will be allowed to visit between the hours of 9am-11am and 4pm-6pm. During the 2 hour time period the patient can have more than 1 visitor – only 1 allowed in the patient care room at a time. Each visitor will be required to sign in and sign out and wear a visitor badge.

- Patients who are admitted due to COVID visitors are not allowed unless one of the exceptions applies.

The following exceptions are in place:

- Pediatric patients are allowed to have up to 2 support persons with them at all times
- Labor and Delivery patients are allowed to have up to 2 support persons with them at all times.
- Patients with physical, intellectual, and/or developmental disabilities, and/or cognitive impairments are allowed to have up to 2 support persons with them at all times

RRH is following the California Department of Public Health (CDPH) most current guidelines for visitors. AFL 20-38.6.



(Updated 8.6.21 / Effective 8.11.21)