All Visitors are required to wear at minimum of a surgical/procedure mask (N95 mask are okay). No cloth mask allowed within the facility. RRH will provide a disposable procedure mask if needed.

Routine Visiting Hours for Mountain View and ICU are from 8am to 6pm daily. Routine visiting is limited to the following:

As long as the patient is able to have visitors – 2 visitors will be allowed.

The following is required of routine visitors:

Proof of Vaccination Status or Negative COVID-19 test:

Required to show proof of vaccination or a negative COVID-19 test that is no older than 72 hours (need a copy of the actual test results).

Proof of vaccination can be:
- COVID-19 Vaccination Record Card (either CDC or WHO yellow card)
- A photo of your vaccination card
- Documentation of COVID-19 vaccination from health care provider
- Digital record that includes the QR code

Visiting Screening:
Please review the following list of symptoms – do not visit a patient if you have any of the following symptoms:
Currently COVID positive
- Fever or Chills – Temperature 100.4 or greater
- Cough
- Shortness of breath or difficulty breathing
- Fatigue
- Muscle or Body Aches
- Headache
- New loss of taste or smell
- Sore throat
- Congestion or runny nose
- Nausea and vomiting
- Diarrhea

Exceptions
If a patient comes from surgery to an inpatient room – a visitor is allowed even if outside the visiting hour timeframes. Time will be limited as per the charge nursing/nursing supervisor.

The below patient visitors are exempt from initially providing proof of vaccination or a negative COVID-19 test. Within a reasonable time – once patient is stable and as soon as reasonably possible, these support persons must comply with vaccine verification or applicable testing requirements.

Up to 2 adult support persons allowed at all times:

- Pediatric Patients
- Labor and Delivery Patients
- Patients with Physical, Intellectual, and/or Developmental disabilities and patients with cognitive impairments

Critically ill and end of life patients – are allowed exceptions to the above. This will be managed case by case by the nursing supervisor.