VETERANS CHOICE PROGRAM

VA | U.S. Department of Veterans Affairs

The Veterans Choice Program provides eligible Veterans the option to receive non-VA health care from approved providers in their communities.

Am I eligible?

✓ Have you been told by your local VA medical facility that they can't schedule your appointment **within 30 days** of the clinically indicated date or if no such date can be determined, your preferred date?

✓ Is your current residence **more than 40 miles** from the closest VA medical facility?

✓ Do you need to travel by air, boat or ferry to the VA medical facility closest to your home?

✓ Do you face an unusual or excessive burden in traveling to the closest VA medical facility based on geographic challenges, environmental factors, or a medical condition? Staff at your local VA medical facility will work with you to determine if you are eligible for any of these reasons.

If you were enrolled in VA Health care on or before Aug 1, 2014 or you are eligible to enroll as a combat Veteran, and answered

"YES"

to any of the questions, you may be eligible!

How do I set up an appointment?

Call: 866-606-8198

1 Gather your information about any other health insurance coverage you may have (e.g., employer, union-based health plans)

2 Call 1-866-606-8198 to make sure you qualify + schedule an appointment. When you call, we will walk you through the following steps:

- You will be asked to enter your **ZIP code, and first and last name**.
- We will **check to make sure you are eligible for this program.**
- We will **check which of your needs are covered by the VA.**
- You will be asked for **your address and the name of your preferred non-VA provider**. Unfortunately, not all providers will be covered so if your preferred provider is not available, we will recommend other providers in your area.

3 We will then work with you to schedule an appointment.

This hotline is exclusively for making sure you are eligible for the Choice Program and setting up a non-VA care appointment. If you have questions about other aspects of your VA medical care or want to learn more about enrolling in VA health services, please visit **www.va.gov/health.**